

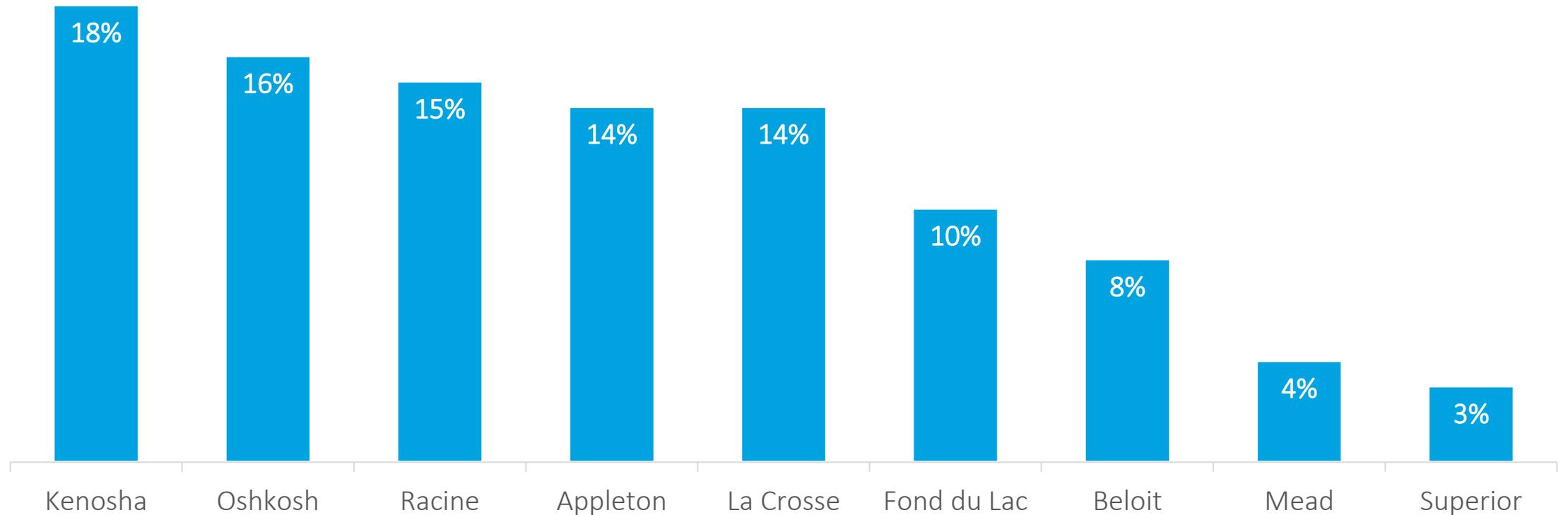
City Library Collective

Staff Pre-Test

April 2022

In April 2022, library staff at participating City Library Collective (CLC) libraries completed a staff pre-test in anticipation of a whole person librarianship training opportunity. In total, over 350 staff completed the pre-test.

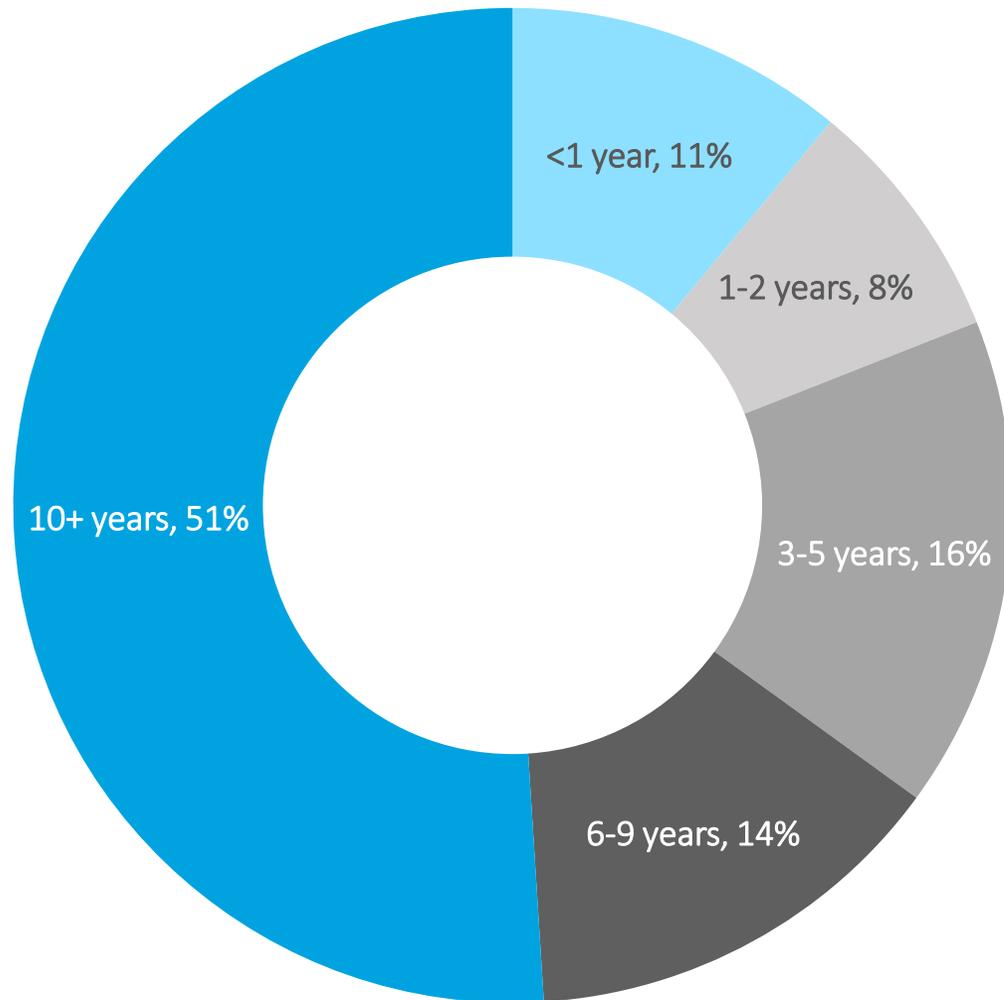
Representation by Library





The survey gathered information on library staff's experiences with and preparation for assisting with patrons' physiological and/or psychosocial needs.

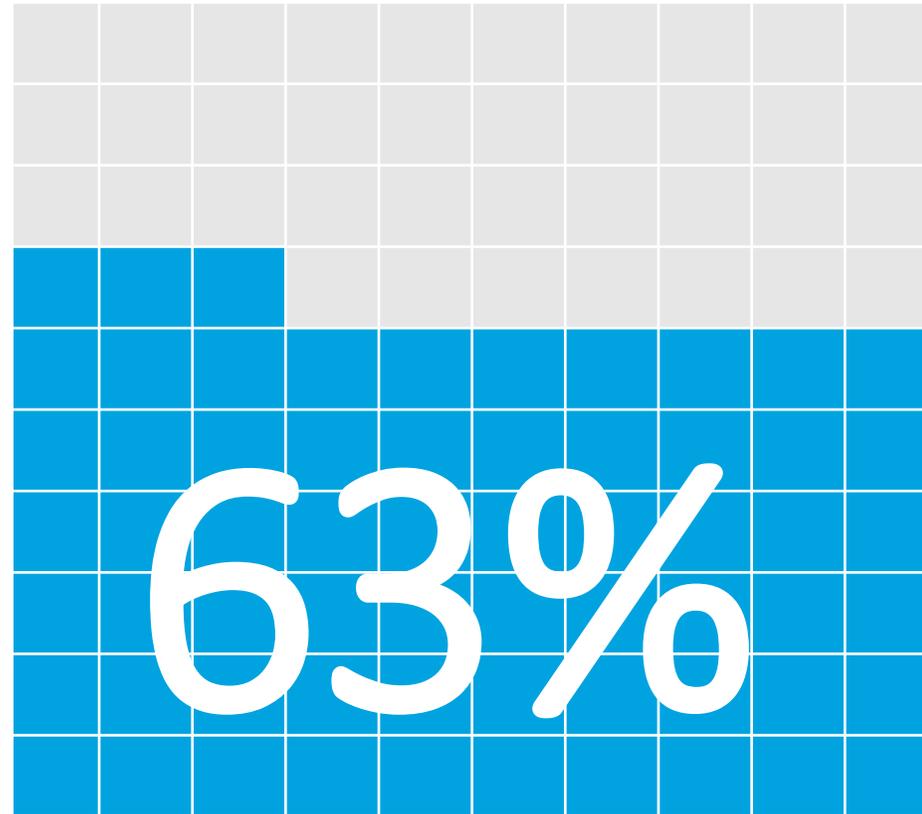
How long have you worked in a library-related field?



The majority of library staff have worked in a library-related field for 10 years or more, indicating that CLC library staff have a high level of experience in the field.

80%

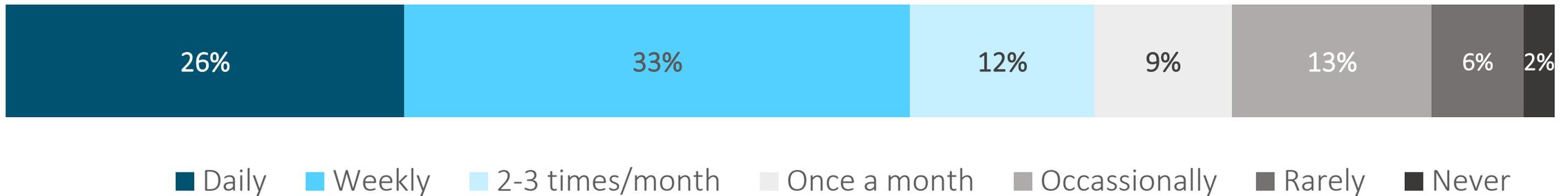
of survey respondents indicated they would be participating in the Whole Person Librarianship training



of **library staff** have received previous training that applied social-work oriented concepts to the library field

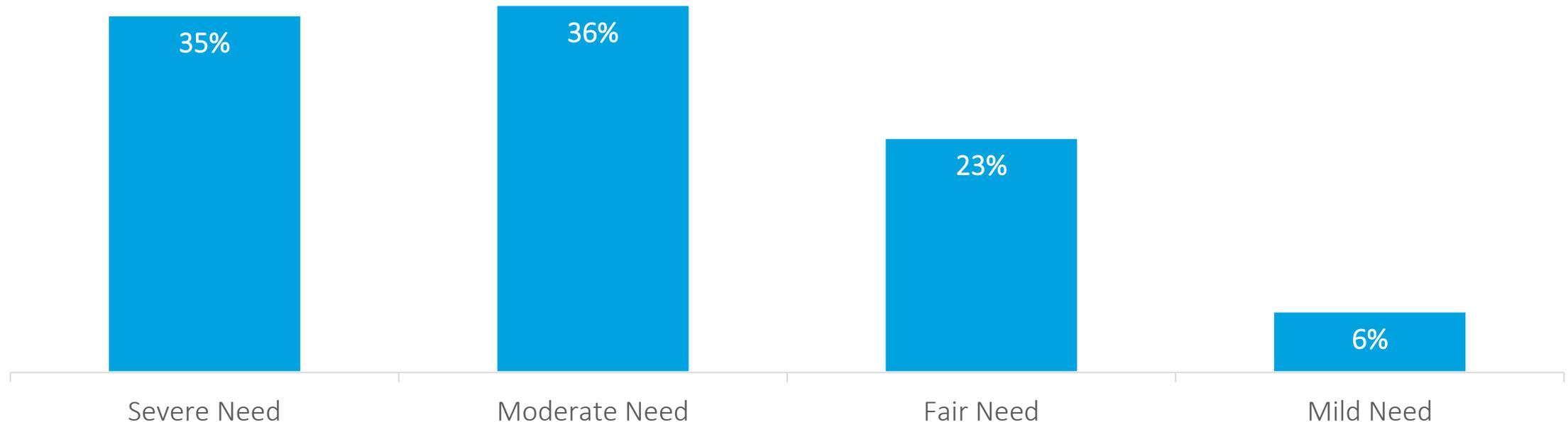
Over half of library staff indicated they observe patrons in need of physiological and/or psychosocial assistance on a daily or weekly basis.

How frequently do you observe patron behavior that causes you to believe they need help with their physiological and/or psychosocial needs?



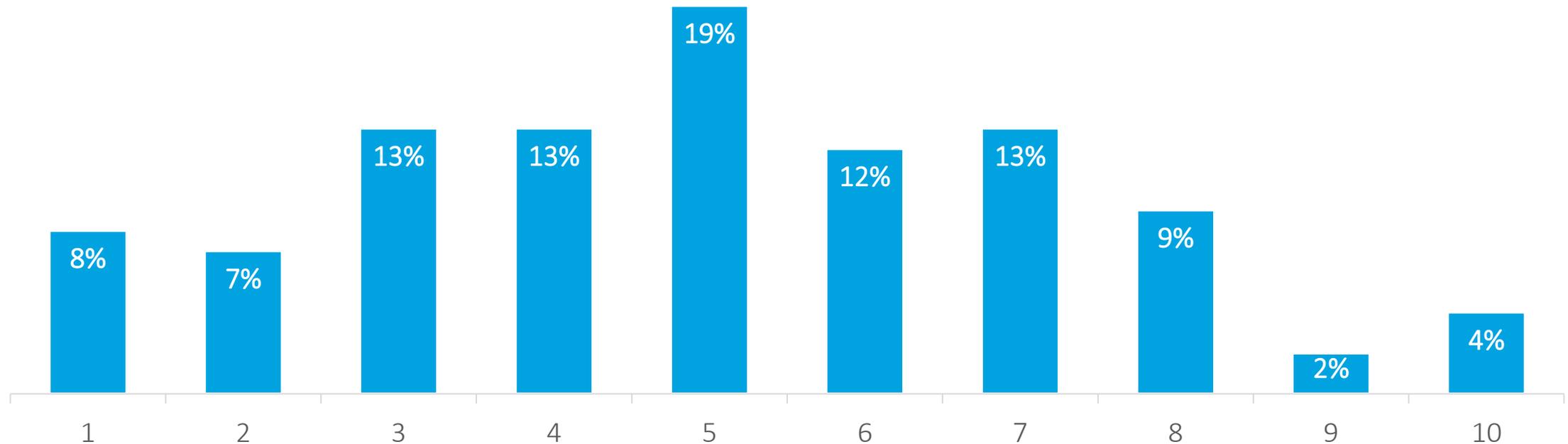
Over 70% of library staff rated the physiological and/or psychosocial needs of patrons in their library as moderate to severe (measured as seeing patrons on at least a monthly basis in need of significant assistance).

How severe do you believe the physiological and/or psychosocial needs of patrons visiting your library are?



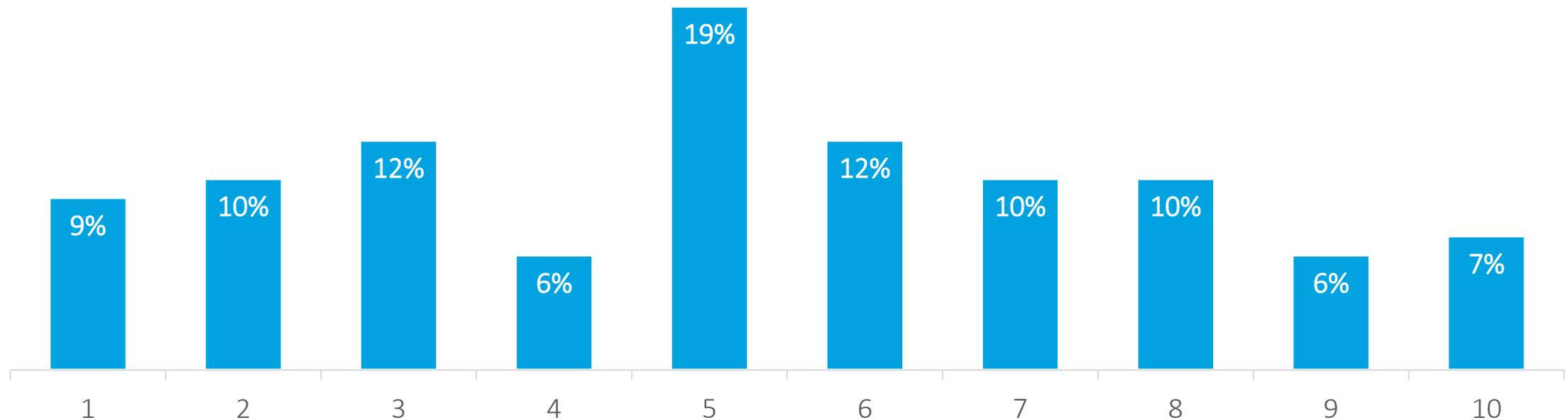
On a scale of 1 to 10, with 1 being “not confident at all,” library staff averaged **a confidence rating of 5.**

How confident do you feel about your personal ability to address patron behavior that leads you to believe they need help with their physiological and/or psychosocial needs?

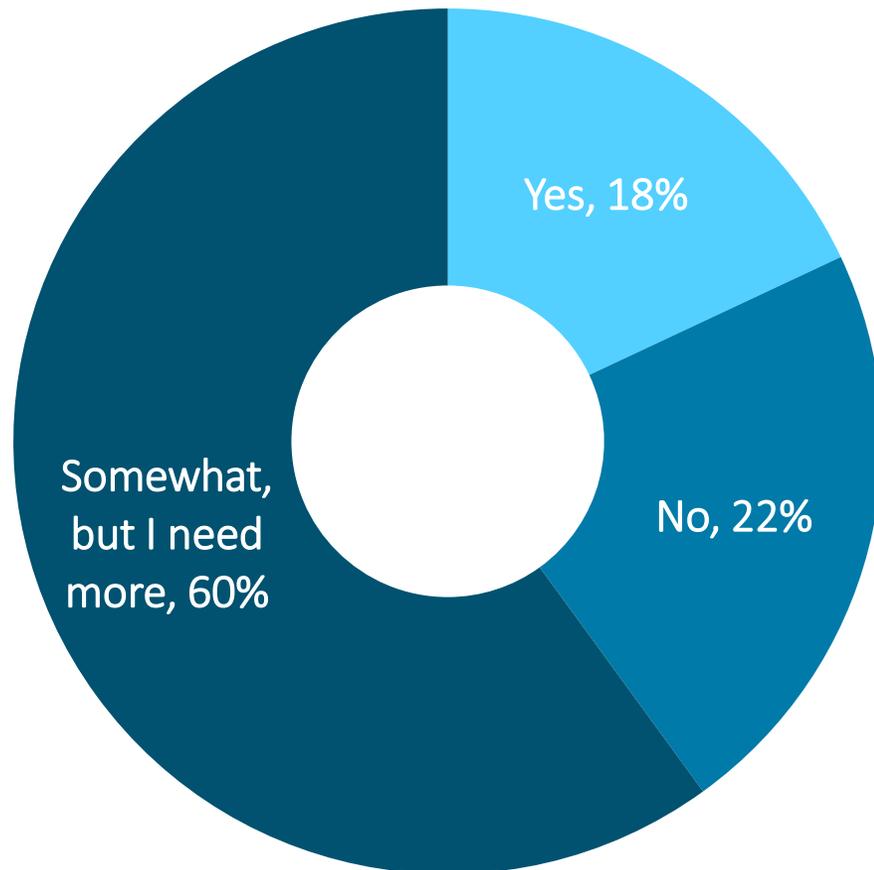


On a scale of 1 to 10, with 1 being “not at all a part of my job,” library staff averaged **a rating of 5.3** that assisting patrons with their physiological/psychosocial needs was a part of their job duties.

To what extent do you believe that assisting patrons with their physiological and/or psychosocial needs is a part of your job duties?



Do you feel like you have access to appropriate and sufficient training and resources at your library to provide adequate support to patrons needing assistance meeting their physiological and/or psychosocial needs?



Less than 20% of library staff felt like they have the training and resources they need to assist patrons with their physiological and/or psychosocial needs.

This presentation was created in partnership with WiLS. To learn more about WiLS' consulting services, visit us on the web at www.wils.org.